

Subject: Re: Support on BY02-E-2186M-Barebone
From: "Sales.Hunsn" <sales@hunsn.com>
Date: 17.07.25, 04:28
To:

Dear Claus,
Good Morning.
Thank you for contacting us and your kind info.
I am truly sorry to make you confused.
I've helped to pass the info. to our tech team.
And in reply as below,

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This item supports 2 x SODIMM DDR4-2666 (2400-3200 all can work), Max. 64GB. ECC Memory Support: YES (pleaes make sure to use a big brand mem

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This item supports 1 x M.2 2280 Nvme PCIe3.0x4 SSD, 1 x M.2 2280 Nvme or SATA SSD, 1 x 2.5 Incl HDD

-- Please see the user manual and internal installation photos (as attached.)
This item, during post, press "Delete/ESC" to BIOS, press "F7" to choose a device to boot up

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For bios, it is already the lastest stable formal version BIOS on the pc you ordered, and no need to up. The bios needs to fit the hardware itself, and there is no need to upgrade the BIOS on the end user, fc Hoping it will help. :)

If there is any other question or concern using the device, please freely to contact us and we will be a Be well and have a nice day.

Sincerely,

Elena
HUNSN Customer Service

Shenzhen Shi Han Song Ke Ji You Xian Gong Si

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Hello, I recently bought two HUNSN 4K Mini PC with Intel XEON E-2186M, BY02. Where can I find the user manual for these PCs and where can I find instructions on how to upgrade the firmware? Thank you and best regards Claus

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